JUSTIN C. ROBERTSON

Associate Librarian
Interlibrary Loan Coordinator / Website Manager / Information Services Librarian
Baugh Biomedical Library, University of South Alabama
Mobile, AL 36688
Phone: (251) 460-7045 Email: jcrobert@southalabama.edu

EMPLOYMENT HISTORY

UNIVERSITY OF SOUTH ALABAMA BAUGH BIOMEDICAL LIBRARY, Mobile, Alabama

Interlibrary Loan Coordinator/Website Manager/Information Services Librarian, 8/2017-present
Responsible for providing leadership, management and planning for Interlibrary Loan Department of the Biomedical Library. Supervises the lending, loaning and borrowing operations of the library. Also coordinates these functions between sites. The Interlibrary Loan Coordinator takes a leadership role in planning and evaluating for service improvements and creating new services/procedures in order to provide quality interlibrary loan and document delivery services; serves as the spokesperson in conveying department views, interests, activities and concerns to library administration and to other library units; participates with library administration and serves on library committees; assists at reference desk as scheduled; serves as liaison to University Library in all interlibrary loan issues. As Web Site Manager, responsible for the development and maintenance of Biomedical Library web pages. Serves as back-up librarian for reference desk coverage and for education classes, when needed. Participates in reference desk night and weekend coverage. Serves as liaison to one or more health science departments.

Interlibrary Loan Coordinator/Information Services Librarian, 6/2014 – 7/2017
Responsible for providing leadership, management and planning for Interlibrary Loan Department of the Biomedical Library. Supervises the lending, loaning and borrowing operations of the library. Also coordinates these functions between sites.   The Interlibrary Loan Coordinator takes a leadership role in planning and evaluating for service improvements and creating new services/procedures in order to provide quality interlibrary loan and document delivery services; serves as the spokesperson in conveying department views, interests, activities and concerns to library administration and to other library units; participates with library administration and serves on library committees; assists at reference desk as scheduled; serves as liaison to University Library in all interlibrary loan issues. Serves as back-up librarian for reference desk coverage and for education classes, when needed. Participates in reference desk night and weekend coverage. Serves as liaison to the College of Nursing. Co-coordinator of the Biomedical Library website.

Assistant Director of Public Services, 8/2007 – 5/2014
Responsible for providing overall leadership, management and planning for all aspects of public services, including circulation, online searching, reference, and bibliographic instruction; Interlibrary Loan/Document Delivery Coordinator responsible for day-to-day departmental operation; this position also takes a leadership role in planning and evaluating for service improvements and creating new services/procedures in order to provide quality library public services; serves as the spokesperson in conveying department views, interests, activities and concerns to library administration and to other library units; participates with library administration and serves on library committees; supervises, determines work flow for Public Services department; assists at reference desk as needed at least 20 hours a month; serves as liaison to University Library in all public aspects of the libraries' online system.

Serves as back-up librarian for reference desk coverage and for education classes, as needed. Participates in reference desk weekend coverage. Serves on the Biomedical Library Executive Committee.

Interlibrary Loan Coordinator/SOUTHmed-Outreach Coordinator Information Services Librarian/Library Web Coordinator, 6/2006-7/2007
Responsible for reference duties, coordination of interlibrary loan/document delivery services, coordination of library's outreach program SOUTHmed, and design/maintenance of library web page. Specific duties include: Oversee day to day operation of library's Interlibrary Loan/Document Delivery Department, supervise two full-time and one part-time ILL staff; oversee ILL/DD software ILLiad, including implementation, maintenance, instruction, statistics and billing; assist with daily ILL activities as needed (placing requests; verifying citations etc.); oversee library outreach program, SOUTHmed – including: site visits, account management, statistical data and official communications; staff reference desk, answering queries for directional, bibliographic, and factual data; perform extensive database searches for faculty, students, staff and affiliated members (resources used include OVID databases [MEDLINE, CINAHL, etc.], PubMed, NLM Gateway, ISI's Web of Science (Science Citation Index, Journal Citation Reports, Current Contents) ScienceDirect, EBSCO, MDConsult, Harrison's Online, SCOPUS, Clinical Pharmacology, STATRef!, Integrated Medical Curriculum and others as needed); teach bibliographic instruction sessions as needed; design, create and maintain library web pages including instructional materials on the web; collect and maintain web page usage statistics; design electronic version of Biofeedback, the Biomedical Library's quarterly newsletter; serve as College of Nursing's library liaison (which includes collection development responsibilities for nursing materials).

Joint Instructor, Department of Physician Studies, College of Allied Health (appointed Aug 2003)
Adjunct Instructor, College of Nursing (appointed May 2005)

Information Services Librarian/Education Coordinator/Library Web Coordinator, 10/2000-6/2006
Responsible for reference duties, coordination of library education programs, and design and maintenance of library web page. Specific duties include: staff reference desk answer queries for directional, bibliographic, and factual data; perform extensive database searches for faculty, students, staff and affiliated members (resources used include OVID databases [MEDLINE, CINAHL, etc.], PubMed, NLM Gateway, ISI's Web of Science (Science Citation Index, Journal Citation Reports, Current Contents) ScienceDirect, EBSCO, MDConsult, Harrison's Online, PDR Electronic Library, Clinical Pharmacology, STATRef!, Integrated Medical Curriculum and others as needed); also well-versed in PDA hardware and related, medically-oriented PDA software; design, coordinate and teach bibliographic instruction sessions for faculty, students and staff; course director of credited College of Medicine elective: Information Technology in Medicine (BBL 479); help design, coordinate and teach College of Medicine elective: The Medical Information Consult (BBL 99); design, create and maintain library web pages including instruction materials on the web; design, create and maintain Library Pathfinders (both print and electronic); design electronic version of Biofeedback, the Biomedical Library's quarterly newsletter; serve as College of Nursing's library liaison (which includes collection development responsibilities for nursing materials).
Joint Instructor, Department of Physician Studies, College of Allied Health (appointed Aug 2003)
Adjunct Instructor, College of Nursing (appointed May 2005)

GEORGIA INSTITUTE OF TECHNOLOGY INFORMATION CENTER, Atlanta, Georgia

Head, Interlibrary Loan & Document Delivery, 10/1999-10/2000
Managed the interlibrary loan/document delivery department. Specific duties included: hiring, training and supervision of nine member staff; overseeing day-to-day office operation and workflow; implementation of new technology and software; article ordering, citation verification and extensive online database searching (resources used included INSPEC, ENGI & MEDLINE); maintained in-house ILL database; gathered, organized and interpreted ILL and document delivery statistics; tracked various copyright/fair use issues; in charge of monthly billing and invoicing; instigated new and maintained existing library consortia and reciprocal relationships; implemented dynamic outreach initiatives to Georgia Tech faculty, students and staff.

EMORY UNIVERSITY WOODRUFF LIBRARY, Atlanta, Georgia

Interlibrary Loan Services, Head of Lending, 9/98-9/1999
Managed the interlibrary loan lending operation. Specific duties included: hiring, training, and supervision of six member support staff team; evaluation/prioritization of incoming lending requests; reviewed of out-going materials; resolved bibliographic and transactional problems; maintained manual and computer based lending files; compiled and analyzed a variety of lending statistics; maintained relationship with consortia/reciprocal institutions; communicated with internal and external departments when necessary to clarify lending policies, procedures and problems.

Interlibrary Loan Services, Borrowing Specialist, 3/1997-9/1998
Responsible for the location, verification and ordering of interlibrary loans requests using online resources (OCLC, RLIN) as well as a variety of print sources (such as the National Union Catalog, ULS and Ulrich's). Other duties included Micro-Enhancer updating/troubleshooting, SAVE-IT database management, and student assistant training/supervision. Extensive contact with Emory research community concerning all aspects of ILL requesting, policies and procedures.

EMORY UNIVERSITY HEALTH SCIENCES LIBRARY, Atlanta, Georgia

Circulation, User Services Specialist, 4/1996-3/1997
Duties included ready reference work (citation verification, database use instruction) charging of library materials, fine collection, and policy/procedure explanation. Additional duties: verification of ILL requests through a variety of online databases (OCLC Worldcat, MEDLINE, NLM catalog). Considerable patron contact experience.

Interlibrary Loan/Document Delivery, Library Assistant, 4/1995-4/1996
Responsible for pulling, copying, packaging and sending interlibrary loan materials. Considerable experience with ARIEL document delivery software.

EDUCATION

SCHOOL OF LIBRARY AND INFORMATION SCIENCE,
CLARK ATLANTA UNIVERSITY, Atlanta, Georgia
M.L.I.S. degree, December 1996

EMORY UNIVERSITY, Atlanta, Georgia
BA in Anthropology, minor in English Literature, August 1989

PROFESSIONAL AFFILIATIONS

Medical Library Association (MLA)
Southern Chapter/Medical Library Association (SC/MLA)
Alabama Health Libraries Association (ALHeLA)
Network of Alabama Academic Libraries (NAAL)

RELEVANT SKILLS/TRAINING

Extensive experience with various electronic and print reference resources including OVID databases (MEDLINE, CINAHL, etc.), NLM databases (including PubMed, ClinicalTrials.gov, NLM Gateway, NLM Locator, MEDLINEPlus, etc.), Index Medicus, Science Citation Index, Access Medicine, Dynamed, MDConsult, Harrison's Online, Cochrane Database, PDR Online, Stat Ref, EBSCO databases, Silver Platter, PsychINFO, ISI's Web of Science (Science Citation Index, Current Contents and Journal Citation Reports), BIOSIS, DIALOG, ENGI, INSPEC, etc. Also experienced with various bibliographic utilities (OCLC, RLIN) and Internet search engines (Google, Alta Vista, Dogpile, Northern Light, etc.). Experienced in Windows 95, 98, NT & XP and related MS Office products (Power Point, Access, Excel). Proficient in HTML, various HTML editors (Dreamweaver, Netscape Composer, Homsite, Front Page) and graphics programs (Fireworks, Flash, Paint Shop Pro). Adobe Acrobat and Adobe Pagemaker experience (including the creation of professional newsletters).

UNIVERSITY OF SOUTH ALABAMA COMMITTEES

College of Nursing RN to BSN/MSN Committee (April 2012 – March 2017)
University Research Organization Council (July 2011 – March 2014)
University Libraries Promotion & Tenure Committees (October 2007 – present)
Safety & Environmental Compliance Committee, Building Safety Co-Coordinator (2009 – present)
Biomedical Library ICC Committee (March 2013 – March 2014)
Curriculum Committee, College of Medicine (September 2007 – September 2009)
Clinical Correlation Subcommittee, Curriculum Committee (September 2008 – September 2009)
Biomedical Library Search Committee (Technology Librarian) (October 2007 – March 2008)
University Library Committee (October 2007 – October 2008)
Biomedical Library Electronic Resources Committee (October 2006 – 2015)
University Library Search Committee (Education Librarian) (May 2006 – August 2007)
Biomedical Library Web Development Committee – Co-Chair (September 2005 – present)
Patent Committee, College of Medicine (September 2004 – 2006)
Faculty Senate – Caucus Leader (June 2003 – April 2005)
Faculty Senate (May 2002 – April 2005)
Faculty Senate Academic Policy and Handbook Committee (June 2003 – April 2005)
Biomedical Library OVID:MEDLIE/PUBMED committee, chair (February 2003 – September 2004)
Biomedical Library Evidence Based Medicine committee, co-chair (2002 – 2015)
Biomedical Library Search Committee (Web Development and Education Librarian) (April - August 2002)
Biomedical Library EZproxy committee – Chair (2001 – 2002)

Library Forum – Chair (2001 – April 2003)
Library Forum – Secretary (2000 –2001)
Library Forum – Member (October 2000 – present)

OTHER COMMITTEES

Fairhope (Alabama) Public Library Foundation (December 2010 – June 2016)
Fairhope (Alabama) Public Library Board of Trustees (March 2005 – December 2010)
Fairhope Public Library Technology Committee (March 2005 – December 2010)
Technology Committee of the National Network of Libraries of Medicine - Southeastern/Atlantic Region (May 2006 – April 2011)
Health InfoNet of Alabama Leadership Team (September 2015 – December 2016)
Health InfoNet of Alabama Advisory Board Committee, Current Chair (January – December 2015)
Health InfoNet of Alabama Advisory Board Committee (June 2004 – present)
Health InfoNet of Alabama Planning Committee Co-chair (January – December 2014)
Health InfoNet/Go Local Expansion Project State Administrator (June 2004 – 2010)
Health InfoNet/Go Local Expansion Project Education Committee (June 2004 – 2010)
Health InfoNet/Go Local Expansion Project Standards Committee (June 2004 – 2010)
Consortium of Southern Biomedical Libraries (CONBLS) Nominating Committee (January – December 2011)
SC/MLA Annual Honors and Awards Committee, Chair (October 2016 – October 2017)
SC/MLA Annual Honors and Awards Committee (January 2015 – October 2016)
SC/MLA 2014 Annual Meeting Planning Committee: Exhibitors/Vendors (March – October 2014)
SC/MLA Annual Conference Papers Review Committee (2012)
SC/MLA Public Relations Committee (October 2009 – October 2012, January 2015 – present)
SC/MLA Print Retention Committee (2010)
SC/MLA Executive Committee (July 2003 – October 2009)
SC/MLA Web Coordinator (January 2003 – October 2009)
Co-Editor "Southern Expressions" SC/MLA quarterly newsletter (January 2004 – June 2006)
ALHELA (Alabama Health Education Library Association) – President (January – December 2015)
ALHELA (Alabama Health Education Library Association) – Vice/President Elect (March 2014 – December 2014)
ALHELA (Alabama Health Education Library Association) – Webmaster (June 2004 –present)
ALHELA (Alabama Health Education Library Association) – Member-at-Large (June 2003 – June 2005)
MLA Consumer and Patient Health Information Section (CAPHIS) – (January 2010 – October 2017)
MLA International Cooperation Section – Member (July 2003 – August 2007, January 2012 – October 2017
MLA International Cooperation Section –Webmaster (July 2003- August 2007)
MLA International Cooperation Section – Sister Library Association (May 2003-August 2007)
MLA Print Retention Task Force (September 2009 – September 2010)
NAAL University Library Online Content Committee (2003 – 2010)
NAAL University Library Continuing Education Committee (2000 – 2001)
Southern Chapter/Medical Library Assoc. Vendor Liaison committee (October 2000 – September 2001)
Emory University Library General Library Assembly Committee - Chair (1998 –1999)
Emory University Library General Library Assembly Committee (1997 – 1998)
Emory University Library Organizational Restructure Implementation Team (1997 – 1999)

SCHOLARLY ACTIVITIES

Publishing
Managing Editor: Journal of Electronic Resources in Medical Libraries (Routledge/Francis & Taylor) (September 2015 – present)

Editorial Board: Journal of Electronic Resources in Medical Libraries (Routledge/Francis & Taylor) (August 2006 – September 2015)

Editorial Board: Perspectives in International Librarianship (January 2009 – present)

Publications
J. Li, J. Robertson, A. Wright, R. Britton. "E-book Management: A Multiple Access Points Approach." Journal of Electronic Resources in Medical Libraries 9(2) 2012 pp. 103-113.

J. Robertson, J. Burnham, J. Li, E. Sayed. "The Medical Matters Wiki: Building a Library Web Site 2.0." Medical Reference Services Quarterly 27(1) 2008 pp. 21-32.

J. Robertson, E. Sayed, L. Roussel. "Librarians in the Online Classroom – Proactive Bibliographic Instruction for Distance Education Students: A Case Study" pp. 268-279. *An Introduction to Instructional Services in Academic Libraries.* New York: Routledge, 2008.

E. Sayed, J. Robertson, G. Smith "Meeting the Information Needs of Diverse Library Users in Holberton, Antigua" Journal of Hospital Librarianship 7(3) 2007 pp. 49-55.

J. Li, E. Sayed, J. Robertson "Evaluating Drug Databases: The Librarian's Perspective" Journal of Electronic Resources in Medical Libraries 2(4) 2005 pp. 31-51

J. Li, R. Runderson, J. Burnham, G. Staggs, J. Robertson, Thomas L. Williams "Delivering Distance Training to Rural Health Care Professionals" Medical Reference Services Quarterly 24(1) Spring 2005 pp. 41-54

J. Robertson "The Librarian's Role as Information Technology Educator at the University of South Alabama" pp. 85-97 *A Guide to Developing End-User Education Programs in Medical Libraries.* New York: Haworth Press, 2005.

J. Robertson, S. Murray. Hits or Misses: Tracking Web-Based Usage.
Journal of Hospital Librarianship 3(2) 2003 pp. 93-96.

Presentations/Papers/Teaching Activities
J. Robertson. "Following the Numbers: Using Statistics as a Guide to Staffing a Public Services Desk" University of South Alabama College of Medicine Research Forum, December 13, 2012.

J. Robertson. "Following the Numbers: Using Statistics as a Guide to Staffing a Public Services Desk" MLA Quad Chapter Meeting 2012, October 13-16; Baltimore, MD.

J. Robertson. Invited Speaker at Disaster Information Specialist Conference Call hosted by NLM/NIH; September 9, 2010 (one of 5 speakers invited nationwide).

Robertson J, Rossini B. "Hurricane Preparedness: a Community Day Event" Southern Chapter/Medical Library Association Annual Meeting 2010, November 12-16; St. Petersburg, FL.

A. Wright, J. Robertson. "Google Analytics: Building a Better Website" University of South Alabama Research Forum, Mobile AL, April 2009. (poster presentation)

A. Wright, J. Robertson. "Google Analytics: Building a Better Website" Southern Chapter of the Medical Library Association Annual Meeting, Birmingham AL, October 2008. (poster presentation)

J. Robertson, J. Burnham, J. Li, E. Sayed. "The Medical Matters Wiki: Building A Library Web Site 2.0." Medical Library Association Annual Meeting, Philadelphia PA, May 20, 2007. (poster presentation)

J. Robertson, E. Sayed, and L. Roussel "Librarian's in the Virtual Classroom – Building Collaborative Relationships with Teaching Faculty to Enhance Bibliographic Instruction for Distance Education Students" Southern Chapter Medical Library Association, Atlanta, GA October 14, 2006. (contributed paper)

E. Sayed, C. Clanton and J. Robertson "Integrating Virtual Reference with Electronic Resources and Document Delivery Services" 11th World Congress on Internet in Medicine, Toronto, Canada, October 17, 2006. (contributed paper)

E. Sayed, C. Clanton and J. Robertson "Integrating Virtual Reference with Electronic Resources and Document Delivery Services" Southern Chapter Medical Library Association, San Juan, PR, October 23, 2005. (contributed paper)

J. Robertson, J. Li "Information Resources for Surgery" Surgery Grand Rounds, College of Medicine, University of South Alabama, Mobile, AL September 16, 2005. (presentation/invited speaker)

J. Robertson. "Using the Internet in Your Practice". Technology Symposium (session 2) Medical Association of the State of Alabama 2005 Annual Session, June 30, 2005, Sandestin, FL. (presentation/invited speaker)

J. Robertson. Searching the World Wide Web. Baldwin County Library Cooperative Staff Development Day, Foley, AL, May 20, 2005. (presentation/invited speaker)

J. Robertson, L. Vucovich. Alabama Go Local Initiative. Medical Library Association, San Antonio, TX, May 18, 2005. (presentation/panel discussion)

J. Burnham, J. Robertson. Beyond Academia: Medical Librarians Bringing Information Technology to the Practicing Physician. Southern Chapter Medical Library Association, Biloxi, MS, October 23, 2004. (contributed paper)

J. Robertson. The Librarian's Role as Information Technology Educator. Southern Chapter Medical Library Association, Biloxi, MS, October 24, 2003. (contributed paper)

G. Smith, E. Sayed, J. Robertson. Sister Libraries: Moving Forward. Medical Library Association, May 24, 2004. (paper presentation)

J. Li, J. Burnham, J. Robertson, T. Williams. Delivering Distance Training to Rural Health Care Professionals. Medical Library Association, May 24, 2004. (poster presentation)

C. Clanton, J. Robertson. Bridging the Gap: Non-traditional Library Instruction for Non-Traditional Students. Southern Chapter Medical Library Association, October 11, 2003. (contributed paper)

J. Burnham, C. Clanton, J. Li, J. Robertson, E. Sayed, T. Williams. Integrating Complementary/Alternative Medicine
Using Evidence Based Medicine. Southern Chapter Medical Library Association, October 11, 2003. (poster)

J. Robertson, S. Murray. Hits or Misses: Tracking Web-Based Instructional Material. University of South Alabama 10th Annual Research Forum, April 24, 2003 (poster presentation)

J. Robertson, G. Staggs. Bridging the Gap: Medical Librarians & AP Biology Students. University of South Alabama 10th Annual Research Forum, April 24, 2003 (poster presentation)

J. Robertson, S. Murray. Hits or Misses: Tracking Web-Based Instructional Material. Alabama Library Association, April 3, 2003 (poster presentation)

J. Robertson, G. Staggs. Bridging the Gap: Medical Librarians & AP Biology Students. Alabama Library Association, April 3, 2003 (poster presentation)

J. Robertson, S. Murray. Hits or Misses: Tracking Web-Based Instructional Material. Southern Chapter – Medical Library Association, October 27, 2001 (poster presentation – awarded "honorable mention")

Newsletter contributions –articles for Biofeedback, the University of South Alabama's Biomedical Library newsletter (2000 to present)

Faculty Development Activities
MLA 1.5CE credits – The Consumer Health Library: A Site for Service, Education, and Hope –
          MLA Webinar –April 26, 2016.
MLA 1.5CE credits – Managing from the Middle: Balancing People, Projects, and Vision with
          Confidence – MLA Webinar March 15, 2016.
MLA 1.5CE credits - How To Have Influence When You Don't Have Power or Authority – January 27,
          2015
MLA 4.0CE credits – EBM/EBP: Beyond the Basics – CE Class at the 64th Annual Meeting of the Southern Chapter of
          Medical Library Association, Mobile, 2015, 10-25-2014.
MLA 3.5CE credits – Cut the Cord: Connecting to Our Mobile Users, (Educational Webcast) –
          November 18, 2009.
MLA 3.5CE credits – Finding Work-Life Balance: Strategies for You and Your Institution, (Educational
          Webcast)
          March 25, 2009.
MLA 3.5CE credits – Web 2.0 Principles and Best Practices: Discovering the Participatory Web
          (Educational   Webcast) – March 5, 2008.
MLA 3.5CE credits – Survival of the Fittest: Strategies to Prove Your Library's Value
          (Educational Webcast) – March 7, 2007.
MLA 3.5CE credits – Moving at the Speed of Byte: Emerging Technologies for
          Information Management" (Educational Webcast) – November 8, 2006.
MLA 4CE credits – Website Usability; Making Content Easy to Find –

October 13, 2006.

MLA 4CE credits – Geeks Bearing Gifts: Unwrapping New Technology Trends – September 14, 2006.

MLA 4CE credits – CE1000 Proving Your Worth – November 14, 2005.

MLA 4CE credits – Public Health on the Web – November 14, 2005.

MLA 4.5CE credits – Partnering for Public Health: Information, Librarians and the Public Health Workforce (Satellite Teleconference) – March 9, 2005.

MLA 3.5CE credits – Understanding Botanicals as Dietary Supplements: Challenging Perspectives for Medical Librarians – November 15, 2004.

MLA 4CE credits – ClinicalTrials.gov and an Overview of the Drug Development Process – November 15, 2004.

MLA 6CE credits – Manage Your Time, People, Money, Projects, Stress – October 25, 2004

MLA 4.5CE credits – Teaching About Evidence Based Practice – October 22, 2004.

MLA 6CE credits – The Art and Practice of Electronic Journal, Book and Database Licenses (Satellite Teleconference) – September 22, 2004.

MLA 4CE credits – PubMed Expert Searching – January 22, 2004

MLA 3.5CE credits – Reading Between the Lines: Focusing on Health Information Literacy (Teleconference) – September 10, 2003.

MLA 3CE credits – Get HIP to HIPAA: Health Information Professionals and the Health Insurance Portability Act (Teleconference) – March 12, 2003

MLA 7CE credits – Keeping Up with NLM's PubMed, the NLM Gateway and Clinical Trial.gov – May 10, 2002

MLA 3CE credits – Sync of Swim: Managing the Flood of PDA's in Health Care - February 6, 2002

MLA 3CE credits – The Effects of E-Journals on Your Library (Teleconference Videotape) – November 15, 2001

MLA 4CE credits – Health and Medicine on the Internet – October 28, 2001

MLA 3CE credits – "UCITA: A Guide to Understanding and Action" Teleconference – January 30, 2001

MLA 4CE credits – Keeping Up with NLM's Pubmed – October 24, 2000

MLA 4CE credits – OVID Applications Training – October 20, 2000

ALHeLA 4CE credits – Writing for Publication – September 11, 2003

SOLINET 4 contact hours – Promoting Library Services Using Blogs and RSS (Web Based Training) – August 25, 2005.

SOLINET 5.50 contact hours – Training 24/7: Designing and Offering Web-Based Training – May 15, 2003

SOLINET 5.50 contact hours – Copyright Law in the Digital Age – February 13, 2003

SOLINET 5.50 contact hours – Legal & Investigative Research for Non-Law Librarians – December 3, 2001

SOLINET Advanced Interlibrary Loan workshop (1997)

SOLINET Intermediate Interlibrary Loan workshop (1997)

Other:

"Scopus Searching for Researchers" at University of South Alabama Biomedical Library – October 24, 2014

"Searching CINAHL Complete" at University of South Alabama Biomedical Library – October 22, 2014

Site Host: TEDMED Live Session 8 "Weird and Wonderful" at University of South Alabama Biomedical Library - September 12, 2014

Lunch & Learn Ovid Databases at University of South Alabama Biomedical Library – August 28, 2014

"Virtualization of Academe: Challenges and Perks of Online Courses" – University of South Alabama PETAL workshop – March 1, 2006.

"A Field Guide to GenBank and NCBI Molecular Biology Resources" – NCBI/National Library of Medicine/National   Institutes of Health course – January 17, 2006.
"Marketing Your Library in a Multi-Media World" – Bishop State University (2003)
        (Mobile, AL)
"Designing and Developing Effective Instruction" – University of South Alabama Faculty Professional Development   Seminar Series – February 21, 2001

Meetings
ALHeLA Annual Meeting – Tuscaloosa, Alabama – November, 2015.
Southern Chapter Medical Library Association Annual Meeting – Mobile, AL October, 2014.
Southern Chapter Medical Library Association Annual Meeting – Baltimore, MD October, 2012.
Southern Chapter Medical Library Association Annual Meeting – St. Petersburg, FL
        November, 2010.
Medical Library Association Annual Meeting – Philadelphia, PA – May 2007
Southern Chapter Medical Library Association Annual Meeting – Atlanta, GA
        - October, 2006
ALHeLA Annual Meeting – Orange Beach, Alabama – September, 2006
ALHeLA Annual Meeting – Auburn, Alabama – November, 2005
Medical Library Association Annual Meeting – San Antonio, TX – May 2005
ALHeLA Annual Meeting – Tuscaloosa Alabama – November, 2004
Southern Chapter Medical Library Association Annual Meeting – Biloxi, MS
        October, 2004.
Medical Library Association Annual Meeting – Washington D.C. – May 2004
Southern Chapter Medical Library Association Annual Meeting – Miami, FL –
        October, 2003.
ALHeLA Annual Meeting – Orange Beach, Alabama – September 2003
Medical Library Association Annual Meeting – San Diego, CA – May 2003
Southern Chapter Medical Library Association Annual Meeting - New Orleans, LA October, 2001
Southern Chapter Medical Library Association Annual Meeting - Mobile, AL – Oct. 2000